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## Introduction

This guide is aimed at buyers who are creating and issuing electronic SPD requests using the online SPD Scotland module within Public Contracts Scotland (PCS). This guide is not applicable to SPDs that have been issued using any other method, such as Word document attachments, or via PCS-Tender.

Best practice guidance on the supplier selection process, including creating SPDs, can be found at the Procurement Journey:

<u>Procurement Journey – Route 2</u> <u>Procurement Journey – Route 3</u>

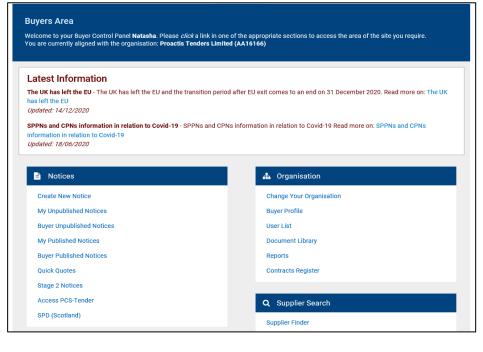
The main features of the SPD module are:

- It follows an easy-to-use process, allowing you to select questions which you consider proportionate and relevant to your procurement exercise for inclusion in your SPD request.
- It enables you to create a "self-contained" SPD request, meaning that you are able to include your selection criteria beside the relevant question within the SPD itself. This means that you no longer need to include your selection criteria in the contract notice and can refer suppliers to the SPD instead.
- It allows suppliers to complete SPD responses electronically and re-use previous SPD responses. Suppliers will then be able to submit this to you using the existing PCS postbox functionality.
- It allows you to request relevant evidence or means of proof electronically.

## Activating your organisation's SPD account and User Access Levels

Initial activation of the buying organisation's SPD account must be carried out by a Controller/Administrator within the organisation.

Initially, anyone with "Controller" access levels for your organisation can assign SPD access. Controllers should select the "SPD (Scotland)" link on the Notices panel of the Buyer area.





The first time the Controller accesses the module they will be asked to activate their organisation's SPD account, which is done by selecting "Activate".

#### Buyer SPD Activation

🖀 Portal Control Panel

Organisation Details

SPD Profile

manage users

Welcome to you Single Procurement Document (SPD) portal. To continue to your control panel you must first activate your account.

We are asking you to activate a seperate SPD portal account so that the details held in the SPD portal are seperate from those held in main portal. The details of your company and any user with 'Controller' access to your company in the main portal will be copied across to create the SPD portal account. This will allow you to customise the details for your company in relation to SPD without it changing the details of your company in the main portal.

Manage Your SPD Profile

User Management

Manage Users

Welcome to your Single Procurement Document (SPD) control panel. From here you will be able to create SPD requests, manage your SPD profile and

📰 SPD Control Panel 📲 Profile 🛛 😁 Users 📾 Requests 🕞 Log out

SPD Requests

View SPD Requests

Create SPD Requests

To setup your SPD account, please click on the button below.

Need help? You can find best practice guidance on creating an SPD at the Procurement Journey.

The Controller will be taken to the SPD Control Panel, from where they can add other users to the SPD account.

Users can be managed from the "Manage Users" option on the SPD Control Panel.

Account a Controller selects "Add User".

The Controller will then be presented with a list of all users aligned to their buying



organisation on Public Contracts Scotland and can grant each one SPD access by selecting the user's name.

They will then be asked to allocate SPD access levels to the new user. The options available are:

Administrator – allows a user to create and amend SPD requests and to allocate SPD access to other users.

**Editor** - allows a user to create and amend SPD requests.

**Viewer** - allows a user to view SPD requests.

The Controller should select the relevant access level for that user and then select "Add User".

| Select Permissions                            | ×          |
|---|------------|
| Please select the permissions for Alan Brown. |            |
| Editor  | •          |
| ් Cancel                                      | 🖺 Add User |

The new user will then see the "SPD (Scotland)" link in their buyer area.

## Accessing the SPD Scotland module

To access the SPD Scotland module, visit the <u>Buyer Area</u> and select 'SPD (Scotland)' under Notices. This will take you to your SPD module, viewable only to PCS users within your organisation.

| Notices                   | 🛔 Organisation           |
|---------------------------|--------------------------|
| Create New Notice         | Change Your Organisation |
| My Unpublished Notices    | Buyer Profile            |
| Buyer Unpublished Notices | User List                |
| My Published Notices      | Document Library         |
| Buyer Published Notices   | Reports                  |
| Quick Quotes              | Contracts Register       |
| Stage 2 Notices           |                          |
| Access PCS-Tender         | <b>Q</b> Supplier Search |
| SPD (Scotland)            | Supplier Finder          |

The SPD Control Panel will

allow you to Create / Edit your SPD requests and Manage User access.

On the control panel you will see the following information:

#### Manage Users

This displays all users who currently can create / edit SPD requests for your organisation. Controllers can add new users through this screen and edit the details of any current users. Users who are not registered on the SPD Module will not be able to see the link to the SPD Module on their Buyer Area.

#### **View Requests**

This contains a list of all SPD requests that have been created and published through your organisation's profile. The list indicates who created the SPD, and whether each particular SPD has been linked to a Contract Notice, and is locked, or is still being edited.

There is also a shortcut button to create a new SPD request.

| 🖶 Portal Control Panel   | 🗟 SPD Control Panel                           | 🚦 Profile 🕴         | Users         | 💷 Requests       | 🕞 Log out      |
|--|---|---------------------|---------------|------------------|----------------|
|  | Buyer SPD Reque                               | ests                |               |                  |                |
| The table below lists the SPD requests that have been create a new SPD (depending on permissions). | n previously created for your Authority. From | n here, you can vie | w or edit ree | quests that alre | eady exist, or |
| Create Request   |   |                     |               |                  |                |
| Show 10 • entries  |   |                     | Search:       |                  |                |
| Title  | ♦ Created<br>Date ▼                           | Created By          |               | Notice           | ¢ Actions      |
| Provision of IT solutions  | 26/02/2021                                    | Natasha Bowder      | ı             |                  | × Delete       |

### **Creating an SPD Request**

N.B. You must ensure the information provided in the SPD matches any information you have provided in the Contract Notice.



Creating a new SPD involves completing 3 main steps, each divided into relevant sections.

### **Step 1: Procurement Details**

The details step is broken down in to 3 sections. Clicking NEXT saves the current section and progresses you to the next section.

### **Authority Details**

This will be autopopulated based on the Authority you logged-in to.

### **Publication Details**

This information does not need to be completed when initially creating your SPD document; it should be filled in once your contract notice has been published on FTS/OJEU. You should receive an email alerting you to this.

|  | 📑 SPD Control Panel   | 📜 Profile   | 😁 Users  | 🕮 Requests  | 🕞 Log out   |
|--|---|---|--|---|---|
|  | Create SPD  |   |  |   |   |
| Details  |   |   |  | New S   | PD Reques   |
| Publication Details  | Procurement Procedure   |   |  |   |   |
| Please enter th<br>procedure and<br>procurement e<br>* Indicates a ro<br>*Title<br>*Short Descrip<br>Procedure Typ<br>Open<br>File Reference | e title and short description of the proc<br>, if applicable, insert your internal refer<br>exercise within the 'file reference number<br>equired field.<br>tion<br>e<br>Number | ence for the<br>er' field.  |  |   |   |
|  |   |   |  |   |   |
|  | Procurement P<br>Please enter th<br>procedure and<br>procurement e<br>* indicates a re<br>*Title<br>*Short Descrip<br>Procedure Typ<br>Open<br>File Reference                   | Create SPD<br>: Details<br>Publication Details Procurement Procedure Procedure and short description of the proc procurement exercise within the 'file reference number • indicates a required field.<br>*Title  *Short Description  Procedure Type Open File Reference Number  INumber of Lots | Create SPD<br>Totalis  Publication Details  Procurement Procedure  Procedure and, fapplicable, insert your internal reference for the procurement exercise within the file reference number field.  Indicates a required field. Indicates a required field | Publication Details   Procurement Procedure Procedure and, fi applicable, insert your internal reference for the procurement exercise within the 'file reference number' field. I indicates a required field.   *Intle   •Indicates a required field.   Procedure Type   Open   Pice Reference Number   I Reference Number   Number of Lots | Create SPD   totals     Publication Details     Procurement Procedure   Procedure and, fapplicable, insert your internal reference for the procurement procedure and interplicable, insert your internal reference for the procurement exercise within the 'file reference number' field.      • Indicates a required field.     • Indicates a required field.     • Indicates a required field.     • Indicates a required field.     • Indicates a required field.     • Indicates a required field.     Indicates a required field |

### Procurement Procedure

The Title and Short Description fields need to be completed with the relevant information. A procedure type also needs to be selected from the drop down list. Information on Lots (titles only) should be entered at this stage.

### **Step 2: Procurement Details**

Step 2 is broken down into 4 sections, each with its own subsection. Clicking **NEXT** saves the current section and progresses you to the next question.

### Procedure

**CPV Codes** – Use the search bar to find CPV codes that match the Contract you are issuing. You can select multiple CPV codes from the results list, then click **Add** to link them to your document.

**Information about Lots** – When completing this screen, you must ensure that the information is consistent with any information about lots have provided in the Contract Notice.

### **Bidder Information**

The questions in this section are all selected by default, but you can deselect any questions that you do not wish to include in your SPD request.

### **Bidding as a Group/Subcontractor Information**

The SPD system only allows for one SPD document to be submitted per bidder. If the bidder is required to submit SPD responses on behalf of other organisations - such as sub-contractors, consortia members



or organisations on which they will rely to carry out the contract – they are instructed to download the SPD file in Excel format and ask their partner organisations to complete the relevant sections and return it to them offline. The bidder should then attach the SPD responses from their partners as additional documents within their postbox response, which will include their own SPD response in electronic format.

### **Exclusion Criteria**

The questions in this section are all selected by default, but you can deselect any questions that you do not wish to include in your SPD request. It is strongly recommended to acquaint yourself with the guidance relating to exclusion criteria available at the Procurement Journey website before completing this section.

Procurement Journey – Route 2

Procurement Journey – Route 3

|   |   | Create SPD  |                                 | Summary                        |
|---|---|---|---------------------------------|--------------------------------|
| Step 2: Criteria Selection  | I   |   | Provisi                         | on of cleaning services        |
| Procedure   | Bidder Information                          | Exclusion   | Selection                       |                                |
| Exclusion   |   |   |                                 |                                |
| Grounds relating to criminal<br>convictions                                     | Note: These questions threshold.            | are mandatory for procureme   | nt exercises equal to or greate | r than the relevant GPA        |
| Grounds relating to the payment<br>of taxes or social security<br>contributions |   | ocurement Journey for guidanc<br>rement exercises and lower val                                     |                                 |                                |
| Blacklisting  | Route 2 Guidance                            |   |                                 |                                |
| Information concerning<br>environmental, social and labour<br>law               | Route 3 Guidance                            |   |                                 |                                |
| Information concerning<br>insolvency  | ✓ [3B1a] Payment of<br>Has the bidder met a | of taxes<br>all its obligations relating to the   | navment of taxes, both in the L | IK and in the country in       |
| Grave professional misconduct   |   | I, if that is not the UK?   | payment of taxes, both in the c | one and in the country in      |
| Conflicts of Interest   |   |   |                                 |                                |
|   |   | of social security<br>all its obligations relating to the<br>ich it is registered, if that is not f |                                 | ributions, both in the UK, and |
|   | Prev  | Save and Exit   | Next                            |                                |

### **Selection Criteria**

The questions in this section are defaulted to not selected, so you will need to actively select any that you consider relevant to your procurement exercise.

Complete each subsection selecting the questions you wish to include in your SPD request.

Where relevant, you can include selection criteria alongside the questions you have chosen to include in your SPD request, so that any bidders can understand what minimum requirements or criteria required specific to your procurement exercise.

|                                    |  | Create SPD  |                                   | Summary                        |
|------------------------------------|--|---|-----------------------------------|--------------------------------|
| Step 2: Criteria Selectior         | ı  |   | Provis                            | ion of cleaning services       |
| Procedure                          | Bidder Information                       | Exclusion   |                                   |                                |
| Selection                          |  |   |                                   |                                |
| Suitability                        |  | se selection questions that are<br>requirements or selection crite  |                                   | o your procurement exercise,   |
| Turnover                           | accing any minimum                       |   | in mere appropriate.              |                                |
| Economic and Financial Standing    | Please consult the Pro                   | ocurement Journey for further g   | guidance.                         |                                |
| Technical and Professional Ability | [4A1a] Enrolmen                          | t in a relevant professional regis  | ster                              |                                |
| Quality Assurance                  | The bidder is enrolle                    | ed in the relevant professional o   | r trade registers kept in its cou | untry of establishment:        |
| Environmental Management           |  |   |                                   |                                |
|                                    | [4A1b] Enrolmen<br>The bidder is enrolle | t in a trade register<br>ed in the relevant professional o  | r trade registers kept in its cou | untry of establishment:        |
|                                    | Is it a requirement in                   | e contracts: authorisation of a p<br>n the bidder's country of establis<br>o perform the service in questio | shment to hold an authorisation   |                                |
|                                    | ls it a requirement i                    | e contracts: membership of par<br>n the bidder's country of establi<br>perform the service in question?     | shment to hold membership o       | f a particular organisation in |
|                                    | Prev                                     | Save and Exit   | Next                              |                                |

### **Technical and Professional Ability**



Buyer User Guide – **SPD** 

This subsection allows you to include scoring and weighting in your SPD request. You must ensure that the weighting attributed to each selected question adds up to the total indicated in the initial weighting question (or up to 100).

**Note:** You should only include scoring and weighting in your SPD request if you are using a two-stage

| Step 2: Criteria Selec       | tion                                      |  | Information and com                   | nmunication technoloy      |
|------------------------------|---|--|---------------------------------------|----------------------------|
| Procedure                    | Bidder Information                        | Exclusion  | Selection                             |                            |
| Selection                    |   |  |                                       |                            |
| Suitability                  |   | se selection questions that are<br>requirements or selection crite   |                                       | your procurement exercise, |
| Turnover                     |   | ocurement Journey for further  |                                       |                            |
| Economic and Financial Stan  | ding<br>Will one or more crite            | eria in this subsection have weigh   | nting?                                |                            |
| Technical and Professional A |   |  |                                       |                            |
| Quality Assurance            | Veighting type Percentage                 |  |                                       |                            |
| Environmental Management     | Provide the general me                    | ethod used to score and evaluate the   | weighted criteria                     |                            |
|                              | following way:<br>All questions should be | essional ability section of this ESPD w<br>a considered pass/fail unless otherwis<br>ion will be shown as a percentage. Ea | e stated. Where questions are to be s |                            |

procurement process, such as the restricted procedure.

You should provide an overall explanation of how you intend to evaluate this section.

Where you intend to score and weight individual questions, you should also provide the question weighting and an explanation of how you intend to evaluate bidders' responses:

### Step 3: Finish

The **Summary** section provides an overview of all information selected by you in the process of creating your SPD.

| public con<br>scotland  | tracts                                  |                          |             |                    |               | ouch: 0800 2<br>3 hours: 08:3 |                |
|---|---|--------------------------|-------------|--------------------|---------------|-------------------------------|----------------|
| 🖶 Portal Control Panel  |   | 📾 SPD Control Pa         | nel 🚦       | Profile 😁 😁        | sers 🕮        | Requests                      | 🕞 Log out      |
|   | С                                       | reate SPD                | )           |                    |               |                               |                |
| Step 3: Finish  |   |                          |             | Pr                 | ovision       | of cleani                     | ng services    |
|   | Previous Save and Exit                  | Export XML               | Export PI   | DF Expo            | rt Word       |                               |                |
| You can now review the SPD re-<br>SPD creation screens.             | quest you have created. If you want t   | to edit your SPD request | clicking or | n the "Previous" t | outton will   | take you ba                   | ck through the |
| To save a copy of your SPD req                                      | iest offline, click on one the export o | ptions to download.      |             |                    |               |                               |                |
| Once you have finalised your Si                                     | D request, click "Save and Exit" and    | you will be presented wi | h two opti  | ions:              |               |                               |                |
| "Save Only" will allow you to ret                                   | urn to your SPD request and make fi     | urther changes. You will | not be able | e to link your SPE | request to    | o a contract                  | notice.        |
| "Save and Lock" will lock the SP<br>the associated contract notice. | O request, so that no further amend     | ments can be made. One   | e your SPE  | O request is locke | d, it will be | e available to                | be linked to   |
| Summary   | Concluding Statements                   |                          |             |                    |               |                               |                |
| Authority Details   |   |                          |             |                    |               |                               |                |
| Official Name: Proactis   |   |                          |             |                    |               |                               |                |
| Country: United Kingdom (   | GB)                                     |                          |             |                    |               |                               |                |
| Notice Details  |   |                          |             |                    |               |                               |                |
| Procurement Procedure   |   |                          |             |                    |               |                               |                |
| Title: Provision of cleaning  | services                                |                          |             |                    |               |                               |                |



The **Concluding Statements** section highlights the declaration that all suppliers will have to Electronically Sign upon completing an SPD response.

At this point you may export your SPD Document to one of *MS Word*, *XML*, or *PDF formats*.

Once you have completed your SPD, you may either save it for editing later, or **Save & Lock** it, which will then allow you to add it to a Contract Notice.

|  |                        | С                     | reate SP              | D                        |                          |                           |
|--|------------------------|-----------------------|-----------------------|--------------------------|--------------------------|---------------------------|
| Step 3: Finish   |                        |                       |                       |                          | Provision                | of cleaning services      |
|  | Previous               | Save and Exit         | Export XML            | Export PDF               | Export Word              |                           |
| You can now review the SP<br>SPD creation screens.                         | D request you have c   | reated. If you want   | to edit your SPD requ | est, clicking on the "P  | revious" button will t   | take you back through the |
| To save a copy of your SPD   | request offline, click | on one the export o   | ptions to download.   |                          |                          |                           |
| Once you have finalised yo   | ur SPD request, click  | "Save and Exit" and   | you will be presented | with two options:        |                          |                           |
| "Save Only" will allow you to  | o return to your SPD   | request and make f    | urther changes. You v | vill not be able to link | your SPD request to      | a contract notice.        |
| "Save and Lock" will lock th<br>the associated contract not                |                        | t no further amend    | ments can be made. (  | Dnce your SPD reque      | st is locked, it will be | available to be linked to |
| Summary  | Concluding Sta         | tements               |                       |                          |                          |                           |
| Concluding statement   | 5                      |                       |                       |                          |                          |                           |
| The undersigned form<br>consequences of serio                              | -                      |                       | accurate and correct  | and that it has been     | set out in full aware    | ness of the               |
| The undersigned form<br>referred to, except who<br>directly by accessing a | ere the contracting a  | uthority or contracti | ng entity has the pos |                          |                          |                           |
| The undersigned form<br>in this Single Procurem                            |                        |                       |                       |                          | he information, whic     | h has been provided       |
|  |                        |                       |                       |                          |                          |                           |

## Linking an SPD request to a Contract Notice

An SPD request can be linked to a Contract Notice during the notice creation stage. When you reach the *Additional Options* question, the option exists to include an SPD (Which must be linked to an active Postbox). Select the SPD checkbox, and then select NEXT to move screen

Ticking these checkboxes adds the option to link your SPD request to the Notice. You can select from

| Additional Notice Options Select any additional options that you would like for this notice. Go to question: Additional Options Noted Interest Silndicate that you are administrating this notice on this website and want interested suppliers to record an interest in your notice to information. Other Additional Options Noted interest must be selected if you wish to use these additional options. Additional Documents | v obtain further |
|---|------------------|
| Go to question: Additional Options  Noted Interest  Indicate that you are administrating this notice on this website and want interested suppliers to record an interest in your notice to information.  Other Additional Options Noted interest must be selected if you wish to use these additional options.  Additional Documents  |                  |
| Noted Interest  Indicate that you are administrating this notice on this website and want interested suppliers to record an interest in your notice to information.  Other Additional Options Noted interest must be selected if you wish to use these additional options.  Indiditional Documents  |                  |
| Clindicate that you are administrating this notice on this website and want interested suppliers to record an interest in your notice to information. Other Additional Options Noted interest must be selected if you wish to use these additional options.   | obtain further   |
| Clindicate that you are administrating this notice on this website and want interested suppliers to record an interest in your notice to information. Other Additional Options Noted interest must be selected if you wish to use these additional options. Additional Documents  | obtain further   |
| information. Other Additional Options Noted interest must be selected if you wish to use these additional options. Additional Documents   | obtain further   |
| Noted interest must be selected if you wish to use these additional options.  Additional Documents  |                  |
| Additional Documents  |                  |
|   |                  |
|   |                  |
| Attach any other supporting documentation for instant download by bidders.  |                  |
| Respond only once to questions, keeping all current and newly interested suppliers up to date in real-time.   |                  |
| ✓Postbox  |                  |
| eTendering - receive and manage tender submissions in a secure environment.   |                  |
| ☑SPD<br>Use the SPD module integrated within the portal.  |                  |

the drop-down list on the 'Notice Option SPD' page and clicking **Add.** (Please note that only SPD's that have been Saved & Locked are visible for selection).



If you do not have a preprepared SPD, you can choose to create an SPD from here. Once added, you can now continue and complete your Contract Notice.

|   | SPD   |                    |
|---|---|--------------------|
| Please select the relevant SPD from the list below and c  | lick add to link it to your contract notice.                  |                    |
| If your SPD is not showing below, it may be because yo  | u have not clicked 'Save and Lock' in the SPD Scotland module |                    |
| * Required information.   | Go to question: SPD   | Go                 |
| Select your SPD: Select the relevant SPD Request and click Add. [Flease Select Selected SPD: No SPD has been selected | Add Gapprate New SDD  | ext<br>ave<br>ncel |

## **Editing an SPD Request**

An SPD can be edited up until it has been attached to a Contract Notice. To edit an SPD, go to the "View Requests" page through the SPD Control Panel. Click on the Title of the SPD in question, and you will be able to unlock and edit as required.

### Once an SPD has been attached to a Contract Notice, it may no longer be edited.

If errors are discovered in an SPD once it has been linked to a Contract Notice, users are required to issue an Amendment notice through the PCS website. If the SPD has several, or serious errors, it is recommended that you to start the procurement exercise again

| Bu   | yer SPD Requ                          | ests                        |                                     |
|--|---------------------------------------|-----------------------------|-------------------------------------|
| The table below lists the SPD requests that have been previo<br>create a new SPD (depending on permissions). | ously created for your Authority. Fre | om here, you can view or eo | lit requests that already exist, or |
| Create Request Show 10  entries  |                                       | Se                          | arch:                               |
| Title  | Created<br>Date                       | Created By                  | Notice Actions                      |
| Provision of cleaning services   | 26/02/2021                            | Natasha Bowden              | × Delete                            |
| Provision of IT solutions  | 26/02/2021                            | Natasha Bowden              | × Delete                            |

## **Opening SPD Responses**

Once the Notice deadline has passed, you will be able to access the SPD responses through the Postbox. A PDF version of the SPD response is automatically generated by the system but clicking on Open SPD will display the full Question and Answer set and provide you with more options for downloading to various file formats.

## **Requesting Evidence**

Suppliers have the option of proactively including a link to evidence available online within their SPD response; if this is done, there will be information in the SPD response linking you to the website where this evidence is held.

If the evidence is held on the PCS portal, and you are the Postbox opener, clicking on the provided link will either download the document to your computer, or redirect you to the relevant portal.

If you are not the Postbox opener, clicking the link will take you to an access request form. Select "I have a Buyer Log in", complete all the required fields (see images below), and the system will email the supplier asking them to grant access to the document. Once access has been granted, an email with a direct link to the document will be sent to you.

Once you have access to a document, you may return to view it by following the link contained within the SPD response, or the link provided in the confirmation email.

If you are not a registered user of PCS, you may still request access to documents by selecting "I do not have a Buyer log in". If the supplier grants you access to the document, you will be emailed a unique log in and password to access the document.

If the supplier has not included a link to evidence documents within their SPD response, you may request the evidence required through the SPD Response Postbox, by clicking the **Request Evidence** button. Select which Questions require evidence to be provided by selecting the tick boxes next to each relevant question.

Once the questions have been selected, click the Request Evidence button again, choose a deadline date from the Pop-up calendar box, and an email will then be sent to the Supplier requesting the relevant evidence.

The Supplier will submit the evidence through an online form, and the Buyer will be notified once the evidence has been provided.

## **Changes to SPD**

Scottish Government reserve the rights to amend the existing SPD and will make sure you are notified of the changes if your action is required.

If your SPD has been created and attached to the published notice or a notice that will be published shortly by PCS, the changes will not be applied, and you will be able to use the version of an SPD you have requested suppliers to complete when you created the notice.

If your notice has not yet been published and the changes to the SPD have been introduced by Scottish Government, please make sure you update the SPD and attach the most recent version to your notice. Please note, you will be notified by the system when this action is required. This will only happen if the change is significant and will require you to use the most up-to-date version of the SPD questionnaire.

## **Further information**

If you have any queries regarding the SPD tool please contact the Public Contracts Scotland helpdesk on 0800 222 9003 or <a href="mailto:support@publiccontractsscotland.gov.uk">support@publiccontractsscotland.gov.uk</a>